Agents & Brokers: Selling in the Marketplace

HealthCare.gov

Your Marketplace Weekly Recap

The **Marketplace Weekly Digest** is your weekly recap on the Marketplace, including announcements and important dates and deadlines for agents and brokers.



Your Marketplace Weekly Recap

- Registration to virtually attend the 2019 CMS Marketplace Agent and Broker Summit ends soon. To participate, please visit www.REGTAP.info to log in and register under "Training Events." Visit the Marketplace Agent and Broker Summit webpage in REGTAP for more information.
- Does your client want to request an eligibility appeal? <u>Find out how you can help.</u>
- If you need help navigating a complex consumer scenario, watch the <u>"Complex Case Scenarios"</u> episode of the video series <u>Marketplace</u> <u>Original Series: Agent and Broker Learning On Demand</u> today!
- Agent and broker frequently asked question (FAQ) of the week: I
 have a client with a complex enrollment situation that affects their
 eligibility and/or enrollment in Marketplace coverage. Who should I
 contact to address their specific situation?



Routine Reminders

- The process to terminate a client's Marketplace plan varies based on their reason. <u>Learn the reasons why a client may terminate coverage</u>, <u>and how you can help them</u>.
- <u>Complete plan year 2019 Marketplace registration and training</u> today to receive credit for the consumers you help!



Tools and Resources to Help You

- Have additional questions? Find answers on the <u>FAQs for Agents and Brokers website</u> by using the **FAQ Categories** drop-down menu to browse by topic, or by entering a key word into the **Search** field!
- To be able to help enroll consumers through a Direct Enrollment
 Pathway, you first need to find an approved issuer or web-broker in
 your area to work with. Find them fast by using the <u>Private Partner</u>
 <u>Directory</u>.

Have questions? Check the <u>FAQs for Agents and Brokers</u> website and this <u>list of websites and Call Centers</u> to find the right contact.

